
Summary

In October 2001, the report Effective Reintegration (MST) was published as part of the project Modernisation Sanction Application. The report globally describes a cooperation model between the prison system and the probation organisations. The aim of this cooperation model is to increase the effectiveness of imprisonments. Three pilot regions were selected in order to validate the model. To support the validation process an independent third party was asked to evaluate and to monitor the progress of the pilots, to advise how to improve the pilots and the way the model should be implemented. The evaluation had two goals:

- A) *To identify building blocks to improve the cooperation model while carrying out the pilots.*
- B) *To use the experiences of the pilots, to identify those elements necessary to decide about the design, arrangements and national implementation of the cooperation model.*

In order to achieve these goals and to answer the research questions, Capgemini evaluated the pilots three times. The evaluations were respectively carried out in February until April 2004, in September until October 2004 and in December 2004 until January 2005.

In the project various instruments were used. Necessary information was collected by carrying out a written survey, interviewing stakeholders, performing workshops, studying background material, analysing quarterly reports and attending meetings.

The three evaluations resulted in numerous findings. The main findings are presented below.

- The dynamic environment of prison system and the probation organisations had a substantial impact on the progress of the pilots.
- Within the participating organisations, the support for the cooperation model is good; nevertheless, there is a decreasing confidence amongst the workers that the model will be implemented successfully.
- The distance between the local operations level and the national policymaking level appeared to be too large.
- The implementation script foresees various changes within the participating organisations. These changes contrast with the expected future production levels.
- The cooperation model is considered being an important step in establishing a successful cooperation between the prison system and the probation organisations.
- The prison system and the probation organisations possess distinctive registration systems to support the primary processes. Not being able to connect these systems will result in deficiencies in the cooperation process.
- The function descriptions in the implementation script are considered being intimidating. The expectations of the local management about the scope of the TR program conflict on this aspect with the expectations of the TR program.