

Costs of informing registered

Summary

In 2000, KPMG-BEA and EIM performed, by order of the Ministry of Justice, a zero-base line measurement on the administrative burdens of the Personal Data Files Act (*Wet persoonsregistraties, WPR*). In the research by KPMG-BEA and EIM, only the cost of the Dutch private businesses, concerning information obligations towards the government, were included. The private businesses and the Lower House stated, however, that beside the administrative burdens, cost of messages between businesses and registered and civilians, should be researched. In the research 'Costs of informing registered'; the cost of the messages between businesses and registered and civilians that result from the Personal Data Files Act are estimated. Within the research, 10 different information obligations of the Personal Data Files Act are researched. Content obligations are not included in the research.

The research consists of two measurements: (1) an estimate of the *potential costs*, the costs made by the private businesses when they correctly fulfil the obligations of the Personal Data Files Act; (2) an estimate of the *actual costs*, the cost private businesses actually make as a result of the obligations of the Personal Data Files Act.

The research shows that the potential costs and the actual costs of information obligations strongly differ. The potential costs of the 10 information obligations amount almost to 29 million euro, while the actual costs amount to 12 million euro. The table below shows the total costs of the researched information obligations of the Personal Data Files Act.

Summary of the costs of information obligations of the Personal Data Files Act

obligation	potential costs x 1.000 euro	actual costs x 1.000 euro
<i>Information obligation of private businesses</i>		
1 publication of the notification	245	21
2 deposit for inspection of the notification form	26	5
3 provide civilian inspection of the notification form	137	137
4 deposit for inspection in changes of personal data processing	1.381	20
5 inform registered the first time the personal data is collected	13.241	28
6 ask permission before disclosing data to a third party	1.861	48
<i>Rights of registered</i>		
7 inform registered whether personal data is processed - right to access	7.534	7.534
8 on request, correct personal data - right to correct	3.671	3.671
9 on request, notify third parties who acquired personal data	611	611
10 inform registered on delivery of data to third parties - right of protocol	188	188
<i>total</i>	28.895	12.263

Kosten informeren van geregistreerden

H.J. van Driel, M. Jansen, M.J.F. Tom

Zoetermeer, EIM onderzoek voor Bedrijf en Beleid, 2002